

Accessibility Statement

This website is run by Ruan Laniorne Parish Council. We want as many people as possible to be able to use this website.

[AbilityNet](#) has advice on making your device easier to use if you have a disability.

Action Plan

The Council will track progress via an action plan to create a website that aims to be accessible to all. This will take time due to its technical nature and progress will be recorded via the Council's minutes. For example, the Council will seek to create a website to enable you to:

- zoom in up to 300% without the text spilling off the screen
- navigate most of the website using just a keyboard
- navigate most of the website using speech recognition software
- listen to most of the website using a screen reader (including the most recent versions of JAWS, NVDA and VoiceOver)

We also want to make the website text as simple as possible to understand.

What to do if you can't access parts of this website

If you need information on this website in a different format like accessible PDF, large print, easy read, audio recording for example, please contact the Clerk using the details below. We'll consider your request and get back to you within 15 working days.

Reporting accessibility problems with this website

We're always looking to improve the accessibility of this website. If you find any problems or think we're not meeting accessibility requirements, please contact the Council via the Clerk.

Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No.2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you're not happy with how we respond to your complaint, [contact the Equality Advisory and Support Service \(EASS\)](#).

Feedback and Contact information

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